

State-of-the-art technology is currently optimal for SMEs

itelligence opens data center in Bautzen, investing around MEUR 8.5 in 2008

Bautzen/Bielefeld (Germany) – June 12, 2008. Up to 350 server systems with around 50 km of glass and copper cabling will enable the new itelligence AG data center in Bautzen to operate SAP applications for approximately 20,000 users. From June 20, 2008, around 20 gigabits of data per second will be racing through the line; considering its security system, its data management and its total offering, the new data center is one of the most modern data centers today. itelligence has invested around MEUR 2 alone in the new building and the hardware and software. In 2008 the full service provider invested MEUR 8.5 in new infrastructure und customer systems.

The data center provides its services to SAP users for all SAP applications and various central services such as email systems, archives, fax systems as well as EDI solutions. The new data center will be the third center operated by itelligence in the Bautzen region. Since 1998, customers have been entrusting the specialists in Bautzen with their highly sensitive data. Back then, the team was made up of about 10 employees, the successful branch now consists of around 100 employees and the numbers keep growing. All three data centers together make up about 180 terabytes of data storage. In addition, the successful full-service IT provider for SAP outsourcing also has data centers in Poland, the USA, Switzerland and in Bielefeld.

Data security is a high priority when it comes to outsourcing. For this reason, the new itelligence data center employs four so-called security zones. A three-stage fire alarm system, sprinkler systems with quenching gas, fire doors, bullet-proof windows, water detectors and operating hours around the clock – all this in addition to guard duty, a camera system and the connections to the fire department and the police.

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Incidentally, the new technology saves around 50 kW per hours of power by employing passive cooling in combination with a heat recovery system. This results in energy saving of around 432,000 kW per year. In comparison, the average annual power consumption of a one-person household was 2,000 kW in 2006.

A data center for extremely diverse users, from SME customers to large customers must fulfill many requirements. itelligence can provide its customers with a high quality service: those customers that avail of the 24/7 service provided by the data center have direct access to experts in the subject that they desire and receive consultation in German i.e. they do not find themselves ending up in some anonymous external call center.

“In addition to state-of-the-art technology, which also includes a degree of green IT, the organization of the service is extremely important. ITIL processes play as large a role as state-of-the-art virtualization technology,” commented Alexander Gebhard, head of the itelligence data center in Bautzen.

About itelligence

itelligence is one of the leading international full-service provider for SAP employing more than 1,270 highly qualified employees in 16 countries and in 5 regions (America, Asia, Western Europe, Eastern Europe and Germany/Austria). As a mySAP Business, Service and Support Alliance as well as Global Partner Hosting and Global Services Partner, itelligence realizes complex projects in the SAP environment for over 2,500 customers worldwide. In 2006, itelligence obtained the status as Gold Partner SAP in Germany, U.S. followed in 2007. The company's services range from SAP consulting and licensing to outsourcing and services to proprietary industry-specific SAP solutions. In 2007, itelligence generated total sales of EUR 190.9 million.

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